

Case Study

Stone Milward Rapers is a personable 5 partner firm spread across two offices in West Sussex. From their offices in Selsley and Chichester the company has been in the perfect position to help local people and business tackle a range of legal issues. Whether their clients need legal advice relating to a commercial or residential property, litigation, or family matters or perhaps even issues relating to trusts or estates, their in-house team of solicitors are able to help.

The company delivers a diverse range of services and as such it has always believed in the use of new and emerging software and technologies to help deliver better results and provide the highest level of client care. The firm swapped out their system from DPS in 2007 to run with the Cognito's Custodiens' software for the firms' Probate department, the reasoning behind this was that they felt the way our solution handle the IHT200 and the new IHT400 and 406 forms was far superior.

Why did you choose Cognito Software

Kathy Greenwood of the Probate department explains why they chose Custodiens for their Probate Department - "we chose Custodiens' as it a well known fact that to obtain a Case Management and Accounts solution that deals with the complexities of Wills, Trust and Estates in an efficient and practical manner, whilst ensuring the completion of all the major forms, has always been an extremely difficult exercise - we found that Custodiens' seemed to provide us with these resources in a easy to use solution".

The Benefits

Kathy also explained that the firm has seen extensive cost savings through the use of the Custodiens product. She finds that all the information associated with a client estate is always easily available and at hand and that she is no longer spending precious time hunting for files and documents, she also finds the fact that she only has to input client data once has saved enormous amounts of resource when completing all the necessary documents and forms.

If you would like to arrange a demonstration of the Custodiens product please contact the sales help line on 0121 5436996 or email: sales@cognitosoftware.co.uk