

Case Study

Woodgate & Co is a progressive firm based across its two offices in the South West. Kirsten Woodgate is head of the firm and believes the success of any modern day legal practice is to offer professional management and client care. From the outset Kirsten has seen the mission of her firm is to provide a range of traditional legal services to clients in both the Portsmouth & Southsea area whilst focussing on the client and their needs through and meeting these needs through the use of up to date technology.

The firm offers all the traditional types of legal services, from personal injury, work related accidents, civil litigation, landlord and tenant and wills and probate.

Why did you choose Custodiens

Kirsten explains that "we needed a system that was easy to use and very comprehensive for our wills and probate department; I had also previously used the product 6-7 years earlier and thought that it would be the perfect match for my probate department within the firm". We have now been running the software for just over a year and we keep finding new areas that help me and my staff.

Benefits

My staff and I have found the system to be extremely user friendly, on a personal level I like the way in which I can deal very quickly with any accounting issues or generate management reports on the fly very quickly to overcome any practice management problems.

Productivity

Again it is so much quicker for me to be able to deal with accounts rather than using a paper system which would have been my other option.

The decision process

As far as I was concerned there were no other alternatives for my software requirements, both I and the cashiers who I had worked with said it was by far the best system they had ever used.

Other Comments

We genuinely find the software to be extremely user friendly; the support staffs for the firm are fantastic and more than happy to help in anyway.

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